

Special Collections/Bulk Waste/Yard Waste

* *Special collection refers to the removal of large bulky items and other items that are too large to fit in the container to include: appliances, furniture, mattresses, yard waste, debris, and **boxes**.*

All residences within the City having public roadway access receive free collection for household refuse weekly. However, not all citizens utilize the Special Collection service, but choose to either compost vegetative items, dispose of furniture or appliances through donations to charitable organizations or haul the material to the landfill themselves. Instituting a fee for the collection of bulk refuse will assign the cost to the users rather than the entire population.

The fees for Special Collections are listed below:

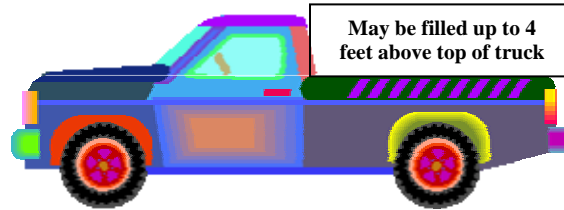
- (A) - 1 to 8 cubic yards = \$20 (+ \$3)
- (B) - 9 to 16 cubic yards = \$50 (+ \$5)
- (C) - Evictions = \$100 (+ \$7)

The cost for the service must be paid for in advance. Residents who desire bulk collection may call our Sanitation Office at 514-7630 & may pay in several ways:

- Pay in person at one of the City Treasurer's offices (441 Market Street or the North Suffolk Library)
- By calling the City Treasurer's office at 514-4275; a convenience fee of \$3 to \$7 will apply for residents who desire to pay using a credit/ debit card
- By mailing payment to the City Treasurer, P. O. Box 1583, Suffolk, VA 23439 (PLEASE PUT DISPOSAL # ON CHECK)


Residents need to pay for the service a minimum of 48 hours prior to their regular refuse collection day in order to ensure the bulk items are collected on that day. Please call us if you have questions concerning this new fee. We welcome your comments and suggestions.

Examples of 8 Cubic Yards (6X6X6)



(Anything other than the above is considered more than 8 cubic yards)

Alternative Disposal Opportunities

- ✓ You can lease up to three containers from the City for a one-time fee of \$50.00 per container and put your yard waste in the container.
- ✓ As long as you are a citizen of Suffolk, you can still take your bulk items to the SPSA landfill (up to 12 times per year) for FREE as long as it's in a non-commercial vehicle.  Normal hours of operation are 7:30 a.m. to 5 p.m. seven days a week, excluding holidays when the facility is closed. For more information, you may reach SPSA directly at **539-9373**.
- ✓ Instead of filling the landfill with furniture, appliances, electronic devices and vegetative debris — **RECYCLE**. Utilize the many volunteer organizations that have free drop-off boxes and door-to-door pickup, and the metal recycling companies who will pay for your items when delivered.



REFUSE & BULK PICKUP COLLECTION



A CUSTOMER SERVICE BROCHURE

DEPARTMENT OF PUBLIC
WORKS SANITATION DIVISION
514-7630

For Your Information

The City of Suffolk's Public Works Department provides solid waste collection to 32,000 homes and small businesses City-wide. Our goals are to keep Suffolk as clean as possible, to maximize tax dollars by collecting refuse as efficiently as possible, and to do so in a convenient manner for our City's residents.

This brochure is provided to explain the City's policies and procedures on waste collection for all residents with City collection service. Please take the time to read it and keep it in a handy place for future reference. Your cooperation and compliance are very important in our ongoing efforts to keep the City clean, while providing a quality and cost effective service.



Collection Days and Times

The City's Sanitation Division provides once weekly curbside collection. If there is any confusion about which day is your collection day, please call us immediately.

The City code requires that solid waste must be placed at the curb on public right-of-way to receive City services.

In order to allow our collection personnel to empty your container, please place it in a central location at the curb or street line **no earlier than 5:00 p.m.** on the day before collection and **no later than 7:00 a.m.** on the day of collection. **Collections begin at 7:00 a.m. each day.**

Empty containers must be **removed as soon as practical except commercial containers in our Downtown Business District, which must be removed by 10:00 a.m. the day of collection.**

Containers

If you live in an automated collection zone, all household waste, **including boxes**, must be in the container provided or a container compatible with the City's equipment in order to be collected.

To make refuse pickup by automated collection vehicles easier, place the container at least **6 feet away** from vehicles, trees, poles, fences, mail boxes, fire hydrants, and other obstructions. Do not place the container under low hanging tree branches, power lines, or other obstructions.

Place the container in accordance with the arrows on the top of the lid to accommodate dumping by automated vehicles.

Containers for single, duplex, multi-family, and business units should be labeled with the street address.

The solid waste collection refuse container that you have leased is the property of the City of Suffolk. It is your responsibility to **keep the container clean and odor free**. All containers may be leased for a **one-time fee of \$50.00. Up to three (3) containers may be leased per residence**. To lease an additional container or if your container needs to be repaired, please call **514-7630**.

Unacceptable Household Hazardous or Dangerous Waste

* **Paint products, pesticides, automotive products, household cleaners, solvents and other chemicals should not be placed in the container.**

* Dangerous items such as broken glass or sharp objects which may pose a hazard to solid waste personnel **WILL NOT** be collected if outside the container.

* Waste from land-clearing operations such as rocks, dirt, sand, bricks, and concrete are unacceptable for collection by the City. Debris such as shingles, asbestos, and drywall from remodeling are also unacceptable; disposal is the responsibility of the resident.

* All automotive parts are unacceptable for collection and should be taken to a junk yard or auto parts dealer.

* Oil drums and propane tanks are unacceptable for removal by the City. Contact a local oil company or a salvage company for assistance in disposal.

Construction Debris

*The **City does not collect contractor-produced waste** from construction, repairs, remodeling, demolition, tree removal or pruning. It is the responsibility of the contractor to dispose of same.



Recycling

There are 13 drop-off locations that accept glass, plastic, newspapers and/or cardboard for your convenience:

- 117/120 Forest Glen Dr. – near Animal Control
- Holland Ball Field – 6620 Holland Rd.
- Kings Fork Ball Field – Rte. 460 @ Kings Fork Rd.
- Kings Hwy. @ Crittenden Rd. – near Chuckatuck
- Municipal Center – 441 Market St.
- Pughsville Park – Town Point Rd. & Donald Ave.
- Rte. 10/Godwin Blvd. – park & ride lot near Obici Hospital
- Rte. 17 @ Troy Marine – old College Dr.
- Sleepy Hole Park – 4700 Sleepy Hole Park Rd.
- Tyson Court near Herb's BBQ – Carolina Rd.
- Whaleyville Community Ctr. – Whaleyville Blvd.
- Wilroy Industrial Park – Progress Rd.
- White Marsh Plaza