

**NEWS RELEASE**  
**FOR IMMEDIATE RELEASE**  
April 14, 2009



**Contact:**  
Debbie George  
757-514-4106  
757-374-1770

## **UPDATE**

SUFFOLK, Va. (April 14, 2009) Flushing of the system has been completed and chlorine levels have returned to the normal range. The Department of Public Utilities is notifying residents of the water status at this time.

## **NEWS RELEASE**

SUFFOLK, Va. (April 14, 2009) – Suffolk Department of Public Utilities has discovered higher than normal levels of chlorine in water in a small section of the Holland community and are working to correct the issue. The incident is isolated to a small community well system serving the residents of the Village of Holland and is limited to approximately 20 homes on Jolly Lane, Windmill Lane and Ruritan Blvd. The community well system, which is not connected to the City's drinking water system, was acquired in 2005. The well serving this area was previously scheduled for replacement and that process should occur within the next 30 days.

Public Utilities received a message earlier today from a resident of the Holland area in reference to an odor of chlorine in the drinking water. Water quality technicians and line maintenance personnel were dispatched to the area to identify and address the issue.

Public Utilities has been in contact with the Virginia Health Department Office of Water Programs and has been advised that the issue does not pose any public health risk, however, some residents may notice a chlorine odor in the water.

The Department of Public Utilities has taken the following steps to correct the issue:

- Testing was completed to identify the affected area
- Once identified as a possible contributor, the Jolly Lane well and chlorine pump were taken out of service
- Door to door notifications were made
- The system is currently undergoing flushing and retesting
- Bottled water is being provided to the affected homes
- Staff will remain on scene to correct and monitor the levels
- It is anticipated to take approximately three to four hours to completely flush the system
- Residents will be notified when the process is complete.

Residents can assist Public Utilities by flushing water that may currently be in their pipes. Residents with questions can call the Department of Public Utilities at 757- 514-7000, press option "1".

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